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भारतीय प्रौद्योगिकी संस्थान धारवाड

Indian Institute of Technology Dharwad

Near High Court, PB Road, Dharwad-
580011 TEL NO: +91 836 2212 839

**TENDER DOCUMENT FOR HIRING OF AMBULANCE
SERVICE AT IIT DHARWAD**

Tender No. IITDh/CS/Ambulance/2020-2021/02

NOTICE INVITING TENDER (NIT)

1.	Date of Tender Publishing on website	31 July 2020
2.	e-pre-bid meeting through Google Meet <u>(Attending e-pre-bid meeting is a mandatory condition for participating in this tender)</u>	17 Aug 2020 at 1100 hrs (Bidders must send their email ids to arcs@iitdh.ac.in by 1730 hrs 16 Aug 2020 notifications received at a later date and time will be summarily rejected)
3.	Date of publishing pre-bid queries (to be uploaded on the website) and publishing revised tender document (as the case may be)	20 Aug 2020
4.	Tender submission start date	21 Aug 2020 from 0930 hrs
5.	Last Date and Time for Submission of Tender	29 Aug 2020 upto 1100 hrs
6.	Opening of Technical Bid	29 Aug 2020 at 1130 hrs.
7.	Address for submission of bid documents/location of tender box.	The Assistant Registrar (C&S) IIT Dharwad Pune Bengaluru Highway Near High Court Dharwad bench Dharwad, Karnataka – 580011
8.	Venue for opening of Technical Bid	Same as above
9.	Duration of Contract	Please pay attention to the contract duration clause at General Instructions to bidders.
10.	EMD	Rs. 75,000.00 (Bidders having valid NSIC / MSME certificate may be exempted)
11.	Schedule of Opening Commercial Bids	Schedule for opening of Commercial Bids will be notified only to the bidders qualifying the Technical Bid evaluation. Presence of the bidder or his/her authorized representative at the time of opening of the Commercial bids is highly preferable.

**Detailed tender notice can be downloaded from the website of the Institute at:
http://iitdh.ac.in/announcements_tenders.php**

The right to suspend the tender process or part of the process, to accept or reject any or all the tenders at any stage of the process and/or to modify the process or any part thereof at any time without assigning any reason thereto vests with IIT Dharwad without any obligation or liability whatsoever.

**Sd/-
Assistant Registrar (C&S)
IIT Dharwad**

GENERAL INSTRUCTIONS TO TENDERERS/BIDDERS

1. IIT Dharwad invites Open Tender Enquiry (OTE) under two bid system **for hiring of ambulance service at IIT Dharwad**. Technical Bid (along-with supporting documents) and Earnest Money Deposit (EMD) (in form of a Demand Draft drawn in favour of Registrar, IIT Dharwad payable @ Dharwad) shall be submitted in separate sealed envelopes and then encased inside one sealed envelope super scribed '**Technical Bid for hiring of ambulance service at IIT Dharwad**' All the pages of this tender document along with applicable Appendices (duly signed and stamped by the authorized signatory of the bidder) will form the technical bid.
2. The Price Bid as per the format annexed with this tender document, should be duly filled, stamped and signed by the authorized signatory of the bidder and sealed in a separate envelope with '**Price Bid for hiring of ambulance service at IIT Dharwad**' written over it.
3. The Technical bid and the Price bid shall be sealed in one envelope with '**Tender for hiring of ambulance service at IIT Dharwad**' written over it. Due to the ongoing travel restrictions, the bidders are also allowed to submit bids online. For this, Password protected technical bid and password protected commercial bid (both must be separate documents) can be sent by the bidders through email to arcs@iitdh.ac.in as per the schedule given at NIT. The bidders will communicate the password to open the document at the time of opening of bids to the opening committee.
4. The technical bids shall be opened as per schedule placed at Notice Inviting Tender (NIT). The vendors who are short listed after qualifying technical bid evaluation will be called for opening of price bids subsequently. IIT Dharwad reserves the right to reject any or all the tenders/bids without assigning any reason thereof.
5. The tender **for hiring of ambulance service at IIT Dharwad** shall initially be awarded for a period of three months from the date of issue of work order. After successful run of service for a period of three months and delivery of essential contractual obligations, the contract may be extended further for 9 months to complete one year. The contract may thereafter be extended on a year to year basis for a period of two years (maximum 3 years in total) based on mutual agreement and subject to providing satisfactory service by the bidder to IIT Dharwad. The option to extend contract beyond the initial three months or beyond the initial first year shall be solely depend upon IIT Dharwad. It may also be noted that the rates quoted by the bidder, terms & conditions of the tender document shall remain unchanged throughout the contract.
6. For any query/clarification please contact Assistant Registrar (C&S) IIT Dharwad during working hrs on phone no 0836-2212-823 and at arcs@iitdh.ac.in. Bidders can seek clarifications only till the date of pre-bid meeting. No query / input from bidders will be addressed from the point of view of modification in IIT Dharwad requirement after the pre-bid is over.
7. Bidders are invited to participate in the e-pre-bid meeting scheduled as per the NIT which will be conducted through teleconference / electronically in view of the social distancing measures in place due to COVID 19. In case the e-pre-bid meeting is not held on the due date due to unavoidable reasons, it will be held on the very next day. Attending tele / e-Pre Bid meeting is mandatory. Only those bidders who will attend the tele / e-Pre Bid meeting will be eligible to participate in the Tender. The bidders must forward their email ids one day prior to the date of meeting along with inputs / queries to arcs@iitdh.ac.in . A google meet link will be shared with all those who respond within the stipulated time by the same day. No request of participation will be entertained after that. The agenda of the pre-bid meeting will be to elaborate terms & conditions of the tender, response to the queries of bidders, clarifications and modifications (if required) in the tender document.

8. **Performance Guarantee:** - The detail of performance guarantee is given at Serial 3 (f) of 'Special Terms and Conditions' under 'Contract Implementation'. Format of Performance Bank Guarantee is provided at **Appendix 'H'** to the tender document.
9. **Earnest Money Deposit: - (EMD)** shall be chargeable as per the NIT at page 2 of this tender document, as bid security. The EMD will be released after receipt of Performance Bank Guarantee (PBG) from the successful bidder without any interest. The EMD will be returned to the unsuccessful bidders within 10 days after the award of contract without any interest. The EMD will be forfeited in the following conditions: -
- a) If a bidder withdraws his bid during the period of bid validity specified at NIT before the finalization process.
 - b) In case of any lapse/default in honouring the terms and conditions at any stage after submitting the tender.
 - c) In case of final selection of bidder, if he fails to enter into the contract or fails to furnish performance bank guarantee in accordance with the terms and conditions of the contract.
 - d) If the Bidder varies or modifies its proposal in a manner not acceptable to the Purchaser after opening of Bid during the validity period or any extension thereof.
 - e) If the Bidder tries to influence the evaluation process or engages in canvassing.
10. The bidders are required to obtain required clarity on all terms during the pre-bid meeting, thereafter there will be no clarification from IIT Dharwad. The Interpretation of IIT Dharwad on all the tender terms will be final and binding on both the parties.

SCOPE OF WORK

1. The bidder shall provide an ambulance with First Aid facilities along with 3 Drivers and 3 paramedic staff round the clock 24x7 at IIT Dharwad Campus for handling medical emergencies and taking patients to nearby hospitals in Hubali/Dharwad during medical emergencies. In case of non-compliance, penalty will be levied as per **Appendix “D”**.
2. All necessary medical equipment as per **Appendix “E”** should always be available at all the time in the ambulance to cater any medical emergency, otherwise penalty will be levied as per **Appendix “D”**.
3. **Ambulance Requirement(Vehicle)**: -The ambulance should be in excellent condition mechanically as well as physically (i.e. cleanliness of interiors and upholstery/ carpets/mattings, finesse, presence of necessary accessories). The ambulance should be well-maintained and serviced during the contract period, otherwise penalty will be levied as per **Appendix “D”**. The tentative idea is referred to at a figure at **Appendix “F”**.
4. The ambulance should be registered in the name of the bidder / bidder. The ambulance must be registered for operating in RTO Dharwad or should have a valid permit from RTO Dharwad for running the ambulance at Hubali – Dharwad. There should be valid and current RC, comprehensive Insurance policy, Pollution check certificate, road permit and other necessary documents as mandated by RTO Dharwad. The bidder will ensure the currency of all documents during the entire duration of contract. The Xerox copies of relevant documents such as RC Books, Insurance Policies, RTO permits etc. should be submitted before signing the agreement.
5. The bidder will provide an ambulance which has not run for more than 20,000 kms on the date of technical bid opening. There should not be any undue noise, vibrations or other visible issues with ambulance. The ride should be smooth. The ambulance should be free from past history of accidents, dents and scratch marks. The color of ambulance should be white.
6. The bidder shall have one point of interaction with IIT Dharwad authorities (i.e. Assistant Registrar (Contract & Services). The bidder shall not have any direct dealing with any other officials at IIT Dharwad.
7. IIT Dharwad will not pay for any kind of fine/challan on account of violation of traffic rules. The institute will not be responsible for any damage / accidental loss to the ambulance on duty or to any other vehicle / person / property by the ambulance on duty. Bidder will settle such issues on their own at their own cost. Damage/Loss to the IIT Dharwad personnel in such cases shall be made good by the bidder through the amount of claim received from the insurer on settlement. The liability under relevant sections of Motor Vehicle Act 1968 and IPC causing death or permanent liability in such cases shall be borne wholly by the bidder/bidder. IIT Dharwad will have no responsibility whatsoever and will not entertain any claim in this regard under the provision of this document. **The bidder shall execute an indemnity bond to make good any claim arising on account of providing ambulance service to IIT Dharwad.**
8. The maintenance/repair of ambulance, safety and security of driver and paramedic staff will be the entire responsibility of the bidder. In case of service, repair and breakdown, bidder will have to provide alternative ambulance. If the bidder fails to arrange the ambulance, penalty will be imposed as per **Appendix “D”**.
9. The ambulance should not be used for any use other than assigned by the IIT Dharwad authority, otherwise penalty will be levied as per **Appendix “D”**.
10. Cost of fuel will be charged to IIT Dharwad and will be paid in actual.
11. **Manpower requirements** The agency will be required to deploy the following manpower: -

<u>Manpower</u>	<u>Category</u>	<u>Qty</u>
Driver	Skilled	03
Paramedic staff	Highly Skilled	03 (02 male and 01 female)

- a) These are only estimated requirements mentioned herein for giving an idea of the extent of resources and quantum of work involved and do not necessarily indicate the actual requirements.
- b) The bidder shall ensure that the staff deployed at IIT Dharwad is wearing smart, neat, clean and well ironed uniform. The bidder shall provide two pair of white apron to each paramedic staff per annum fully funded by the service provider.
- c) The paramedic staff should have BSc degree in nursing or diploma in General Nursing and Midwifery(GNM) and should have the essential training.
- d) The driver should always have a valid driving license.
- e) The drivers should be well experienced, well mannered, polite, disciplined and should have unblemished record in safe driving.
- f) The drivers of the ambulance should have full knowledge of local city and traffic rules and shall be responsible to get the log sheets regularly and accurately filled i.e. reporting, starting & ending time, opening & closing Km., starting & ending destinations and submitting the log sheets on the next day at IIT Dharwad.
- g) The driver/paramedic staff should be healthy, free from contagious diseases and must not be more than 40 years old.
- h) IIT Dharwad is a total tobacco and alcohol free campus hence staff of ambulance should not be smoking and chewing of tobacco and staff shall not be found intoxicated while on duty. In case of violation penalty will be levied as per the **Appendix "D"**.
- i) The staff should report to the designated authority at IIT Dharwad and should maintain following registers and should take signature from designated authority of IIT Dharwad: -
 - i. Attendance register.
 - ii. Ambulance log register.
 - iii. Medical equipment stock register.
 - iv. First aid items stock register.
 - v. Patients and their medication record register.
- j) The staff deputed at IIT Dharwad must be fluent in either of the two languages out of English, Hindi & Kannada.
- k) The drivers and paramedics deputed should always have mobile phone for easy and quick communication. The mobile nos. of all driver and paramedical staff must be made available to the institute administration for displaying to all public.
- l) Police verification and medical fitness certificate of drivers and paramedic staff should be submitted at the time of deployment.
- m) The authorized representative has to keep in touch with the IIT Dharwad officials every day to take day-to-day duty, otherwise penalty will be levied as per the **Appendix "D"**.
- n) If any staff fails to perform his/her duty, penalty will be levied as per the **Appendix "D"**.

12. **Minimum eligibility Criteria.** IIT Dharwad has set up minimum eligibility criteria for the bidders. All bidders must meet following criteria before they apply for the bid. The bidders meeting the criteria must enclose their supporting documents along with the technical bid: -

Sl. No.	Criterion	Documents to be provided
a)	The bidder shall be a company or partnership registered under the respective Indian acts i.e. Companies Act -1956, the partnership Act - 1932 or a Proprietor, having their registered offices in India.	Copy of Certificate of incorporation for company, Partnership deed for partnership bidder and registered office document for the proprietor. All entities are to submit their bank details.
b)	Bidder should be registered with Income Tax and Goods & Service Tax departments	(a) Attested copy of PAN/GIR Card (b) Attested copy of Goods & Service Tax registration certificate
c)	The bidder or any of its partners/directors etc. should not have been black listed/debarred by any of the government agencies or department	Self-Declaration in the format as per Appendix "G"
d)	Bidder should have minimum 3 years' experience in providing ambulance service at any IITs/IITsCs/NITs/ IIMs or any other equitable educational institutions/government organisations/ reputed corporate entities.	Certified Work/ Supply Orders /Agreements for the award of contract for providing ambulance service.
e)	<p>At least 3 Successfully completed ambulance service similar in scope and size as of the work at IIT Dharwad at any IITs/IITsCs/NITs/ IIMs or other equitable educational institutions/government organisations/ reputed corporate entities.</p> <p>In addition, the bidder must have carried out following manpower support or similar assignment of minimum indicated value: -</p> <p>(i) Three completed annual Manpower support or similar services costing not less than the amount equal to 40% (Forty per cent) of the estimated cost (i.e. Rs 10 lakh each); or</p> <p>(ii) Two completed annual manpower support or similar services costing not less than the amount equal to 50% (Fifty per cent) of the estimated cost (i.e. Rs 12.5 lakh each); or</p> <p>(iii) One completed annual Manpower support or similar service costing not less than the amount equal to 80% (Eighty per cent) of the estimated cost (i.e. Rs 20 lakh).</p>	Bidders have to submit satisfactory completion of works, similar in scope and size as of the work at IIT Dharwad. For this, an email of this effect by the certifying authority should be requested to be sent to arcs@iitdh.ac.in before the last date and time of tender submission.

f)	Bidder should accept the tender document and sign all the pages of the tender document. The bidder shall specify an authorized representative with written power of attorney of the signatory of the bid to commit the bidder. It must be noted that such representation be available till the currency of the contract. In case of companies, the change in representation will be informed along with a fresh Power Of Attorney/authorization.	All the pages of the tender document should be signed by the bidder. Power of attorney / authorization along with Name, contact details and designation of the representative, duly signed by the proprietor, all the partners and the board (as the case may be) must be submitted along with the technical bid.
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Note: - Any bidder/bidder not fulfilling any of the above mentioned criteria duly supported by the indicated documents shall be out-rightly rejected and the bid shall not be considered for further evaluation.

13. Evaluation Criteria.

- a) Technical bids will be opened first and evaluated based on the documentary validation and evaluation criteria (including minimum eligibility criteria) stipulated in the tender document. Bidders are to give index of their documents as per represent **Appendix 'A'**. Commercial bids of only technically suitable/ qualified bidders will be opened.
- b) The bidders will have to quote the price as per the format provided in the **Appendix "B"**. The lowest bidder will be adjudged L1, who will be awarded the work. The L1 bidder shall be decided on the basis of the lowest grand total rate offered (exclusive of GST).
- c) The Price Bid is to be quoted after taking - **Minimum Wages for Zone 'B', as prescribed by Central Ministry of Labour & Employment, Govt. of India**, as applicable on the date of issue of this tender into account. ESI, EPF & other statutory payments should not be less than what is stipulated by the statutory provisions / acts by the Central Government.
- d) The Price bid must be strictly as per the price bid format. **Conditional offers or proposals not furnished in the format attached at Appendix 'B' shall be considered non-responsive and are liable to be rejected.**

SPECIAL TERMS AND CONDITIONS

1. The bidding bidders are advised to study carefully the various clauses contained in the Special Terms and Conditions before submitting their bids. Bidders willing to participate in the tender may also visit IIT Dharwad, Dharwad and acquaint themselves with the nature and quantum of work involved before submitting the bids.
2. TDS @ 1% / 2% (as the case may be) shall be deducted from the amount payable to the service Provider. The TDS certificate will be issued by IIT Dharwad. Payment of income tax on profits of the bidder is the sole responsibility of the Service Provider.
3. **Contract Implementation.**
 - a) Sub-contracting of the work will not be allowed otherwise penalty will be imposed as per **Appendix "D"**.
 - b) Persons below the age of 18 years shall not be engaged for the work. The Bidder will submit medical certificate/any other certificate as age proof of the workmen deployed by him. The Bidder will also submit medical certificate to the effect that the workmen deployed by him are fit for work and are not suffering from any contagious disease.
 - c) Bidder will submit the police verification certificate of the all the staff to be deployed.
 - d) The Bidder will be accountable for any accident, injury and loss of life to the workers deployed by him and shall be responsible for payment of compensation as per law. If need arises, the institute will recover such amount from the Bidder to effect payment to the affected person(s).
 - e) **Institute reserves the right to terminate the contract at any time without assigning any reason.** However, wherever feasible the institute may consider notification of the annulment in advance to the Service Provider.
 - f) The successful agency / bidder / company will have to deposit a refundable interest free security deposit in form of DD / Performance Bank Guarantee (PBG) in favour of **Registrar, IIT Dharwad** of Rs. (**approx. 10% of the contracted value of service**) at the time of award of work from a scheduled/ nationalized bank payable at Hubballi / Dharwad. This PBG shall cover entire period of contract and shall remain valid for a period of 60 days beyond the period of contract. Deductions shall also be made from Service Provider's PBG during implementation of the contract that may become due as **penalties for violation of rules, terms and conditions**, damages, liabilities or for other causes. The format of PBG is given at an **Appendix "H"** to this document.
4. **Safety & Insurance.**
 - a) The Bidder shall follow safety procedures in all respects.
 - b) The Bidder will adhere to safe working practices and will take all safety measures necessary for safety of his workmen. He will remain responsible for the safety of his engaged persons. The Bidder should provide all necessary safety instructions, personal protective safety equipment to the persons engaged by him as applicable and required.
 - c) The Bidder shall be liable to bear all expenses/damages/compensation in the event of any injury or loss of life of the personnel engaged by him while on duty.
5. **Security**
 - a) The Bidder shall be bound by all security procedures followed at IIT Dharwad and abide by security instructions for all purposes. Workmen engaged by him will be liable for check and search by the security on duty while mustering in and out and also at the other random places and timings. Any breach/violation of security regulations in the work premises by any of the bidder's employee shall be bidder's responsibility.
 - b) The Bidder will be responsible for good conduct of his workmen. If any workman is found indulging in undesirable activities, he will have to be withdrawn immediately as asked by the

institute and replaced with a new person.

- c) Institute reserves right to disallow any or all of the Service Provider's men from being deployed inside the institute campus without assigning any reason.
- d) In the event of any damage to the property of the institute or life of its employees and/or their dependents the Bidder shall be liable for payment of compensation and/or prosecution in accordance with applicable law and provisions. Compensation for damage to the property of the institute will be as assessed by authorized representative(s) of the institute and shall be recoverable from the Bidder at market value.

6. **Statutory Obligations**

- a) The Bidder shall abide by and comply with the provisions of all the Acts, Rules and notifications issued by Central/State Govt. as applicable from time to time in respect of the contracted work and all staff employed by him at his own cost and risk, including the following:
 - i. Contract Labour (Regulation and Abolition) Act 1970
 - ii. Contract Labour (Regulation & Abolition) Central Rules 1971
 - iii. Payment of Wages Act 1936, Payment of Wages (Amendment) Act 2005
 - iv. Minimum Wages Act 1948
 - v. Minimum Wages (Central) Rules 1950
 - vi. Employees' Compensation Act 1923
 - vii. The E.P.F. and Miscellaneous Provisions Act 1952
 - viii. Employees State Insurance Act 1948
 - ix. The Child Labour (Prohibition and Regulation) Act 1986
 - x. Any other labour law applicable or introduced during the currency of the contract.
 - xi. Motor Vehicle Act 1968 and IPC
- b) Liability arising due to failure to adhere to statutory or other legal provisions attributable to the Bidder shall be borne by the Bidder himself.
 - i. The Bidder shall maintain up to date records required for compliance with the provisions of all the Acts and Rules made by Central/State Govt. as applicable from time to time in respect of the contracted work.
 - ii. If a bidding bidder/ Bidder is found violating any statutory provisions concerning labour laws or has given incorrect/false/misleading information, affidavit or documents at any stage of tender or contract, necessary action as per the tender document shall be initiated, that may include debarring of the bidder.

7. **General**

- a. The staff employed by the bidder, will have no right whatsoever to claim permanent/temporary employment in this organization. There will be periodical as well as surprise checking of the services provided by the Bidder for the subject job by the representative of the institute. In case of default, the contract will be liable for short closure of supply order forfeiting the security deposit.
- b. If any employee of the Bidder is found to have committed misconduct or misbehaviour, the institute at its sole discretion, may direct the Bidder to remove such employee and the Bidder shall remove such employee(s) without questioning the decision of the institute.
- c. The personnel deployed by the Bidder will not become member of any trade union of the Institute. If the personnel employed by the Bidder indulge in union activities which affect the service obligation of the Bidder or safety and security of the Institute, the contract will be liable for termination. In the event of violation, they will be debarred from entering Institute

premises and contract can also be considered for termination.

- d. Further, the personnel deployed by the Bidder shall not engage themselves in any undesirable activities within the institute premises. They shall not indulge in any business dealings with any agency directly or indirectly associated with Institute or in trade union activities. In the event of violation, they will be debarred from entering the Institute and contract can also be considered for termination and forfeiture of the security deposit.
 - e. The personnel deployed by the Bidder shall be available at the place of work defined for them. They must not visit undesignated places without valid authorization by Institute.
 - f. No housing/accommodation will be provided by the institute to the personnel deployed by the Bidder unless otherwise specifically provided in the contract.
8. **Indemnity and agreement clause.** The successful bidder will be required to enter into an agreement with IIT Dharwad as per the prescribed format and execute a notarized indemnity bond on non-judicial stamp paper of appropriate value at his own cost to indemnify IIT Dharwad against possible or unforeseen eventualities arising out of or flowing from the contract awarded. Terms and conditions in this Tender Document will form the Contract agreement.
9. **Provision of periodic inspection.** This document makes provision for joint monitoring of contract deliverables wherein the bidder / a suitable representative (Authorised by the bidder with power of attorney) shall meet IIT Dharwad authorities on a monthly basis to manage the contract. Deviation from this will attract penalty as per **Appendix 'D'**.
10. **Provision of payment of Wages to the staff.**
- a) The cost breakup format worksheet (refer **Appendix "C"**) shall be sent to IIT Dharwad for verification on 1st day of every month. After due verification bidder shall release the payment of staff.
 - b) The bidder will pay the monthly wages to the staff by 7th day of the succeeding month irrespective of release of payment to him from IIT Dharwad. Absentee payment will be made within 2 days of the scheduled payment day.
 - c) The bidder will issue wage slips every month to his staff at the time of payment of salary and the scanned copy of wage slips must be sent to cs.office@iitdh.ac.in .
 - d) ESI & EPF remittance must be made by every 15th day of the month under intimation to IIT Dharwad.
 - e) The payment of wages shall be made in Bank Account of the staff with the proof of payment. Bank statements duly verified by banker has to be provided while submission of the Bill along with ESIC & EPF vouchers to IIT Dharwad.
 - f) EPF and ESIC card must be issued to the staff within the 30 days of award of contract with a copy to IIT Dharwad along with his bill.
 - g) Wages to staff shall be paid without any deductions except those specified by special order or permissible under the Payment of Wages Act.
 - h) In case of underpayment and non-payment of monthly wages to the employee , IIT Dharwad will make the payment in accordance with serial 21(4), Chapter V of the contract labour (Regulation and Abolition) Act 1970 which provides that "In case the bidder fails to make payment of wages within the prescribed period or makes short payment, then the principal employer shall be liable to make payment of wages in full or the unpaid balance"

due, as the case may be, to the contract labour employed by the bidder and recover the amount so paid from the bidder either by deduction from any amount payable to the bidder under any contract or as a debt payable by the bidder". In such cases penalty will be levied as per **Appendix "D"**

- i) EPF: The bidder shall deposit both employee and employer's contribution of EPF, in the respective accounts of the staff every month without fail.
- j) ESIC: The bidder shall deposit both employee and employer's contribution of ESIC, in the respective accounts of the staff every month without fail.
- k) Variation in minimum wages during currency of the contract. Any increase/revision in the minimum wages or in the rates of social security provisions during currency of the contract shall be payable to the workmen. The bidder will make payment to his employees at the revised rates without waiting for a formal confirmation from the institute. The difference in payment shall be paid/recovered by/from the institute. The bidder shall present the necessary supporting documents to claim the variation.
- l) The bidder will maintain all registers as required under the relevant acts /rules and shall get inspected by the authorized representative of the institute every month before payment.

11. Provision of Payment to the service providers.

- a) No advance payment will be made to the bidder.
- b) Payment for the work completed will be done on monthly basis and on submission of bill to the Contract & Services section as per bill format (**Appendix "C"**). The bill must contain the GST details and bank details of the bidder.
- c) The attendance of the staff must be jointly verified by the authorized representative of the bidder and the Institute officials.
- d) Payment will be made after deducting the cost of damages, penalties if any and any taxes and dues as applicable.
- e) The duly completed bills will be settled at the earliest. In case there are any observations/discrepancies in the bill, then the bill be returned for corrections & thereafter payment will be released upon re-submission.
- f) In case the bill for the month is submitted after 15th day of the month, ESIC & EPF vouchers must be submitted along with bill.
- g) Payment to the bidder is liable to be held if he fails to make payment due to the workmen engaged by him within statutory time period. Payment will be held back, if the bidder fails to honour any of contractual obligations.

12. Documents required for the verification of the bill prior to the settlement.

- a) Bill as per the format mentioned in the tender document (**Appendix "C"**).
- b) Salary calculation sheet / cost breakup format as per the format mentioned in tender document (**Appendix "C"**).
- c) EPF voucher along-with challan and TRRN payment details document.
- d) ESIC voucher along-with challan and double challan verification sheet.

- e) For payment, salary transfer request along-with details of beneficiary (i.e. individual account no, names and payment amount), duly verified by the banker.
 - f) Bank account statements duly verified by banker.
 - g) Individual wage slip must be provided to each employee every month and a copy of wage slip must be submitted along with bill.
 - h) Bank account statement of individual for verification of receipt of payment verified by the individual.
13. IIT Dharwad shall be entitled to verify the individual account statements for verification of the payment made to the individual. Please note that the payment of bill will be withheld till the verification of payment to the individual is completed.
14. The bidder should give an undertaking allowing their bankers to verify bank statements and other related documents forwarded by the bidder on request of IIT Dharwad.

Evaluation of responsiveness

Sl. No.	Criterion	Documents to be provided	Whether provided Y/N with page No.
a)	The bidder shall be a company or partnership registered under the respective Indian acts i.e. Companies Act -1956, the partnership Act - 1932 or a Proprietor, having their registered offices in India.	Copy of Certificate of incorporation for company, Partnership deed for partnership bidder and registered office document for the proprietor. All entities are to submit their bank details.	
b)	Bidder should be registered with Income Tax and Goods & Service Tax departments	Attested copy of PAN/GIR Card Attested copy of Goods & Service Tax registration certificate	
c)	The bidder or any of its partners/directors etc. should not have been black listed/debarred by any of the government agencies or department	Self-Declaration in the format as per Appendix "G"	
d)	Bidder should have minimum 3 years' experience in providing ambulance service at any IITs/IISc/NITs/IIMs or any other equitable educational institutions / government organisations / reputed corporate entities.	Certified Work/ Supply Orders /Agreements for the award of contract for providing ambulance service.	
e)	At least 3 Successfully completed ambulance service similar in scope and size as of the work at IIT Dharwad at any IITs/IISc/NITs/ IIMs or other equitable educational institutions/government organisations/ reputed corporate entities. In addition, the bidder must have carried out following manpower support or similar assignment of minimum indicated value: - (i) Three completed annual Manpower support or similar services costing not less than the amount equal to 40% (Forty per cent) of the estimated cost (i.e. Rs 10 lakh each); or (ii) Two completed annual manpower support or similar services costing not less than the amount equal to 50% (Fifty per cent) of the estimated cost (i.e. Rs 12.5 lakh each); or (iii) One completed annual Manpower support or similar service costing not less than the amount equal to 80% (Eighty per cent) of the estimated cost (i.e. Rs 20 lakh).	Satisfactory Work Completion of works, similar in scope and size as of the work at IIT Dharwad. For this, an email of this effect by the certifying authority should be requested to be sent to arcs@iitdh.ac.in . before the last date and time of tender submission.	
f)	Bidder should accept the tender document and sign all the pages of the tender document. The bidder shall specify an authorized representative with written power of attorney of the signatory of the bid to commit the bidder. It must be noted that such representation be available till the currency of the contract. In case of companies, the change in representation will be informed along with a fresh Power Of Attorney/authorization.	All the pages of the tender document should be signed by the bidder. Power of attorney / authorization along with Name, contact details and designation of the representative, duly signed by the proprietor, all the partners and the board (as the case may be) must be submitted along with the technical bid.	

Date and place with seal

Name, signature of the authorised representative of the bidder

PRICE SCHEDULE FOR AMBULANCE SERVICES (INR)

1. Annual charge for providing the ambulance service at IIT Dharwad is to be quoted as following: -

Sl. No.	Description (charge for providing the ambulance service at IIT Dharwad)	Cost	Qty (Nos.)	Total cost
a)	Cost towards providing ambulance (vehicle) as per the tender terms for one year		01	
b)	Cost towards providing Paramedic Staff (highly skilled) as per tender terms for one month x 12*		03	
c)	Cost towards providing Driver (skilled) as per tender terms for one month x 12**		03	
d)	Cost towards providing equipment & first aid items as per tender terms for one year (cost breakup to be given)		As per tender document	
e)	Cost towards profit margin of the service provider for providing service for one year		As per tender document	
f)	GST applicable to providing ambulance service	Rate	NA	
g)	Total Amount			
h)	Total amount (in words):			

- Quotes at Sl. No.1 (a), (d) and (e) will be verified by the IIT Dharwad procurement committee. Nil consideration / Unrealistic quotes will be rejected.
- Rates at Sl. No. 1 (b) & 1 (c) cannot be quoted less than the basic minimum wages notified by Central Labour Commission(CLC) from time to time. The breakup detail of Sl. No. (b) and (c) is required to be given as per Sl. No. 6 and 7 below.
- It may be noted that the ambulance staff is required to be deployed as per the labour laws. As the ambulance staff is required for 24*7 at the campus, Additional staff shall be deployed to ensure a 24*7 deployment (beyond 26 days).
- The price should be quoted strictly as per the format and in Indian Rupees only. The bidders are to acquaint themselves with the scope of work, terms & conditions and penalty details etc. of the tender document before quoting the rates. The work / contract shall be awarded as per evaluation criteria of this tender document.
- * Please note that break up of Sl. No. 1(b) above should be given as follows: -

Sl. No.	Cost of Wages for paramedic staff	As per basic rates promulgated by CLC	As quoted by the bidder
a)	(Basic + VDA) per day	(637 + 127) = 764/-	
b)	(Basic + VDA) for 26 days	19,864/-	
c)	ESI @ 3.25% paid up-to Rs 21,000/-	645/-	
d)	EPF @ 13 % up-to Rs 15,000/-	1950/-	
e)	Total Wages for 26 days	22,459/-	
f)	Relieving Charges (Basic + VDA) per day	764/-	
g)	Relieving charge towards 4 days***	3056/-	
h)	ESI @ 3.25% on relieving charge	100/-	
i)	EPF @ 13% on relieving charge	398/-	
j)	Total Cost towards providing paramedic staff (highly skilled) for one month	26,013/-	

7. ** Please note that break up of Sl. No. 1(c) above should be given as follows: -

<u>Sl. No.</u>	<u>Cost of Wages for drivers</u>	<u>As per basic rates promulgated by CLC</u>	<u>As quoted by the bidder</u>
a)	(Basic + VDA) per day	(579 + 116) = 695/-	
b)	(Basic + VDA) for 26 days	18070/-	
c)	ESI @ 3.25% paid up-to Rs 21,000/-	588/-	
d)	EPF @ 13 % up-to Rs 15,000/-	1950/-	
e)	Total Wages for 26 days	20,608/-	
f)	Relieving Charges (Basic + VDA) per day	695/-	
g)	Relieving charge towards 4 days***	2,780/-	
h)	ESI @ 3.25% on relieving charge	91/-	
i)	EPF @ 13% on relieving charge	362/-	
j)	Total Cost towards providing driver (highly skilled) for one month	23,841/-	

8. *** Relieving charge will be calculated for 4 or 5 days (as the case may be in the given month). Here 4 days are taken assuming a 30-day month.
9. However, the payment will be made on actual deployment of manpower. As per the **Appendix 'C'**.
10. As per the Bonus Act 1965, bonus will not be paid.

Declaration

I/We certify that all the particulars furnished above are true and correct. I have read and understood the tender document. I undertake to accept and abide by the scope and all other terms and conditions of the tender document. I/we understand that if any of the above particulars is found to be false or misleading, our bid is liable to be summarily rejected at any stage and my/our company is liable to be blacklisted/debarred by IIT Dharwad for at least 3 years.

Date and place with seal

Name, signature of the authorised representative of the bidder

1. Cost breakup format of individuals (Nurses and Drivers) to be submitted with bills

<u>Name</u>	<u>Category / skill</u>	<u>Total No of days served</u>	<u>Daily wage</u>	<u>Total daily Wage for 26 days</u>	<u>Employer's share of ESI @ 3.25%</u>	<u>Employer's share of EPF @ 13% Limited on Rs 15000</u>	<u>Total Monthly wage</u>	<u>Extra days</u>	<u>Relieving charges (e) / 26 * (i)</u>	<u>Total Cost (h+i)</u>	<u>Employee's ESI Contribution @ 0.75%</u>	<u>Employee's EPF Contribution @ 12%</u>	<u>Amount to be credited in account</u>
(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)

2. Format of the bill to be submitted on a monthly basis

<u>Sl. No.</u>	<u>Charge for providing the ambulance service at IIT Dharwad for the Month of 2020/21</u>	<u>Cost</u>	<u>Qty (Nos.)</u>	<u>Sum total</u>
a)	Cost towards providing ambulance (vehicle) as per the tender terms for the month_____		01	
b)	Cost towards providing Paramedic Staff (highly skilled) as per tender terms for one month_____ (cost breakup as Ser. 1 above is to be attached)		03	
c)	Cost towards providing Driver (skilled) as per tender terms for one month _____ (cost breakup as Ser. 1 above is to be attached)		03	
d)	Cost towards providing equipment & first aid items as per tender terms for the month_____		As per tender document	
e)	Cost towards profit margin of the service provider for providing service for the month_____		As per tender document	
f)	Total cost of providing ambulance service			
g)	GST applicable to providing ambulance service	Rate	NA	
h)	Total Amount			
i)	Total amount (in words):			

Date and place with seal

Name, signature of the authorised representative of the bidder

Penalty Clause

(The penalty will be levied from the monthly bill or security deposit of bidder.)

1. **Penalty for unavailability of ambulance:** The ambulance should be made available for 24x7 at IIT Dharwad. In case unavailability of ambulance on any day or part thereof, a penalty of Rs. 1500/- per day or part thereof will be levied. In addition, payment for one-day worth of ambulance hiring charges shall be deducted from the bill/ PBG.
2. **Penalty for non-availability of Driver & Paramedic Staff:** The Driver and paramedic staff should be made available for 24x7 in all the days of the contract period. In case of non-availability of Driver/paramedic on any day or part thereof, a penalty of Rs.1500/- per person per shift or part thereof will be levied.
3. During the inspection, if any deviation is found in the ambulance condition, first aid items, medical equipment etc. from the tender terms, IIT Dharwad will impose a penalty up to Rs.2500/- on each occasion. Additionally, the Institute will make the shortcoming good and charge it to the Profit margin of the service provider.
4. If ambulance staff fails to perform his/her duty or misbehave during discharge of the duty, penalty of Rs. 1000/- per incident will be imposed.
5. In case of non-payment / short payment, if IIT Dharwad is required to pay the wages to the workers, the amount so paid shall be deducted from the bill of the bidder along with deduction of service charge/profit share for that month.
6. The ambulance should be in excellent condition mechanically as well as physically (i.e. cleanliness of interiors and upholstery/ carpets/mattings, finesse, presence of necessary accessories). The ambulance should be well-maintained and serviced during the contract period, otherwise penalty of Rs 1500 per incident will be imposed. Additionally, the Institute will carry out the maintenance and charge it from the Profit margin of the service provider.
7. The ambulance should not be used for other than assigned tasks by the IIT Dharwad authority, in case of violation, penalty of Rs 1500 per incident will be imposed.
8. IIT Dharwad is a total tobacco and alcohol free campus hence staff of ambulance should not be smoking and chewing of tobacco and staff shall not be found intoxicated while on duty. In case of violation penalty of Rs. 1000 per incident will be imposed.
9. If the authorised representative of the bidder is not available, then penalty of Rs. 500 per incident will be imposed.
10. In case of sub-contracting of the work IIT Dharwad shall be entitled to terminate the contract without giving any justification.
11. If a Bidder is found violating any statutory provisions concerning labour laws or has given incorrect/false/misleading information, affidavit or documents at any stage of tender or contract, debarring of the bidder shall be initiated.

Date and place with seal

Name, signature of the authorised representative of the bidder

List of medical & Safety equipment

SL.No	Equipment	Quantity
1.	Ambubag	01
2.	Pulse Oximeter	01
3.	O2 Cylinder with Regulator	01
4.	O2 Mask	03
5.	Nebulizer Machine	01
6.	Neb Mask Adult	02
7.	Glucometer	01
8.	Arm Sling	01
9.	Cervical Collar	01
10.	O2 Spanner	01
11.	BP Apparatus	02
12.	Blankets	02
13.	Mackintosh	02
14.	Kidney Tray (Plastic)	01
15.	Tourniquet	01
16.	Hot Water Bag	01
17.	Stethoscope	02
18.	Walker	01
19.	Measuring Tape	01
20.	Weighing Machine	01
21.	Scissors	03
22.	Torch	01
23.	Thermometers	02
24.	Fire extinguisher	01
25.	First aid kits (As per following list)	10

First Aid kit items
Betadine Spray
Betadine Ointment
Betadine powder 5%
Gauze pieces
Micro pore
Volini Spray
Silver Ointment
Burn heal ointment
hydrogen peroxide
ORS

Date and place with seal

Name, signature of the authorised representative of the bidder



Date and place with seal

Name, signature of the authorised representative of the bidder

SELF-DECLARATION – NO BLACKLISTING

Reference No.

(Date)

The Assistant Registrar (C&S) IIT Dharwad

Dear Sir,

Ref: Tender for hiring ambulance service at IIT Dharwad

In response to the Tender Document for hiring of ambulance services at IIT Dharwad, I/ We hereby declare that (name and address of the bidder) is having unblemished record and is not declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central Government/ PSU/AutonomousBody.

We further declare that presently (name and address of the bidder) is not blacklisted or debarred and not declared ineligible for reasons other than corrupt & fraudulent practices by any State/ Central Government/ PSU/ Autonomous Body on the date of Bid Submission including violation of relevant labour laws.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken, our security may be forfeited in full and the bid, if any to the extent accepted may be cancelled at any stage and the contract may be terminated and we shall be debarred from bidding in future at IIT Dharwad.

Date and place with seal

Name, signature of the authorised representative of the bidder

FORMAT FOR PERFORMANCE GUARANTEE BOND

(To be typed on Non-judicial stamp paper of the value of Indian Rupees of One Hundred)

(TO BE ESTABLISHED THROUGH ANY OF THE NATIONAL BANKS (WHETHER SITUATED AT HUBALI / DHARWAD OR OUTSTATION) WITH A CLAUSE TO ENFORCE THE SAME ON THEIR LOCAL BRANCH AT HUBALI / DHARWAD OR ANY SCHEDULED BANK SITUATED AT HUBALI / DHARWAD. BONDS ISSUED BY CO-OPERATIVE BANKS ARE NOT ACCEPTED.

To,
The Registrar,
Indian Institute of Technology Dharwad,
Karnataka– 580011.

LETTER OF GUARANTEE

WHEREAS Indian Institute of Technology, Dharwad (Buyer) has invited Tenders vide Tender No _____Dt._____for '**Hiring of Ambulance services at IIT Dharwad**' AND WHEREAS the said tender document requires that any eligible successful tenderer (seller) wishing to supply the service in response thereto shall establish an irrevocable Performance Guarantee Bond in favour of "**Registrar, Indian Institute of Technology, Dharwad**" in the form of Bank Guarantee for Rs_Only)(10% (ten percent) of the contract value) and valid till **one year or up to warranty period whichever is later** from the date of issue of Performance Guarantee Bond may be submitted within 15 (Fifteen) days from the date of Order Acknowledgment as a successful bidder.

NOW THIS BANK HEREBY GUARANTEES that in the event of the said tenderer (seller) failing to abide by any of the conditions referred in tender document / purchase order / performance of the catering service this Bank shall pay to Indian Institute of Technology, Dharwad on demand and without protest or demur Rs

_____**(Amount of PBG)**

This Bank further agrees that the decision of Indian Institute of Technology, Dharwad (Buyer) as to whether the said Tenderer (Seller) has committed a breach of any of the conditions referred in tender document / purchase order shall be final and binding.

We,..... (name of the Bank & branch) hereby further agree that the Guarantee herein contained shall not be affected by any change in the constitution of the Tenderer (Seller) and/ or Indian Institute of Technology, Dharwad (Buyer).

Notwithstanding anything contained herein:

1. Our liability under this Bank Guarantee shall not exceed Rs__.
2. This Bank Guarantee shall be valid up to (date) and
3. We are liable to pay the guaranteed amount or any part thereof under this bank guarantee only and only if IIT Dharwad serves upon us a written claim or demand on or before(date).

This Bank further agrees that the claims if any, against this Bank Guarantee shall be enforceable at our branch office at situated at.....(Address of local branch).

Yours truly,

Signature and seal of the
guarantor: Name of Bank:
Address:
Date:

Date and place with seal

Name, signature of the authorised representative of the bidder